# NDIS Workforce Capability Framework

## What’s the Self-Assessment Tool for Potential Workers?

A text-only Easy Read fact sheet

## How to use this fact sheet

The NDIS Quality and Safeguards Commission (NDIS Commission) wrote this fact sheet.

When you see the word ‘we’, it means the NDIS Commission.

We wrote this fact sheet in an easy to read way.

We have written some words in **bold**.

This means the letters are thicker and darker.

We explain what these words mean.

There is a list of these words on page 6.

This text-only Easy Read fact sheet is a summary of another fact sheet. This means it only includes the most important ideas.

You can find the other fact sheet on our website.

[workforcecapability.ndiscommission.gov.au/tools-and-resources/Factsheets](https://workforcecapability.ndiscommission.gov.au/tools-and-resources/Factsheets)

You can ask for help to read this fact sheet.

A friend, family member or support person may be able to help you.

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## What’s the NDIS Workforce Capability Framework?

The NDIS Workforce Capability Framework explains what we expect from the **NDIS workforce**.

We call it the Framework.

The NDIS workforce is the group of people who:

* provide services to **participants**
* support them in their daily lives.

Participants are people with disability who take part in the NDIS.

The Framework helps the NDIS workforce understand:

* how to provide good quality support
* the skills they need
* the **attitudes** they need to have.

Your attitudes are what you think, feel and believe.

The Framework can also help participants explain how they want to receive support.

## What’s the Self-Assessment Tool for Potential Workers?

The Self-Assessment Tool for Potential Workers is part of the Framework.

In this fact sheet, we call it the Tool.

The Tool includes:

* a short survey
* examples of support work.

It can help you explore what:

* it’s like to be in the NDIS workforce
* skills you need.

It asks you about:

* your attitudes
* what you care about.

It also asks what:

* work you’ve done before
* you would do if something happened at work.

It also helps you learn what you can do next.

You can find the Tool on our website.

[workforcecapability.ndiscommission.gov.au/tools-and-resources/disability-support-work-fit](https://workforcecapability.ndiscommission.gov.au/tools-and-resources/disability-support-work-fit)

You can also download a Word version of the Tool at the bottom of the webpage.

## How can you use the Tool?

People who are interested in being part of the NDIS workforce can use the Tool.

You can use the Tool as many times as you like.

And you can send yourself the results in an email.

For example, Abeni was interested in disability support work, but she wasn’t sure about:

* what it could be like
* the skills she needs.

She used the Tool to learn about what:

* happens day-to-day
* attitude and skills she needs.

The Tool also has information about:

* training
* jobs.

Once she knew more about working in the NDIS, Abeni decided to use the Career Options Guide.

We wrote an Easy Read fact sheet to explain the Career Options Guide.

You can find it on our website.

[workforcecapability.ndiscommission.gov.au/tools-and-resources/  
easy-read-resources](https://workforcecapability.ndiscommission.gov.au/tools-and-resources/easy-read-resources)

## Word list

**Attitudes**

Your attitudes are what you think, feel and believe.

**NDIS workforce**

The NDIS workforce is the group of people who:

* provide services and support to participants
* support them in their day-to-day lives.

**Participant**

Participants are people with disability who take part in the NDIS.

## Contact us

You can call us from 9am to 5pm, Monday to Friday.

If you live in the Northern Territory, you can call us from 9am to 4.30pm.

You can call us.

**1800 035 544**

You can send us an email.

[contactcentre@ndiscommission.gov.au](mailto:contactcentre@ndiscommission.gov.au)

You can write to us.

NDIS Quality and Safeguards Commission  
PO Box 210  
Penrith  
NSW 2750

You can go to our website.

[workforcecapability.ndiscommission.gov.au/framework](http://workforcecapability.ndiscommission.gov.au/framework)

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**133 677**

The National Relay Service

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