



NDIS Workforce Capability Framework: Self-Assessment Tool for Potential Workers

The NDIS Workforce Capability Framework (the Framework) describes the attitudes, skills and knowledge expected of all workers funded under the NDIS. It provides clear, practical examples and establishes a shared language of 'what good looks like' for participants receiving NDIS services and support. This tool supports using the Framework to assess suitability for working in the NDIS sector.

The Self-Assessment Tool for Potential Workers can support first-time job seekers and people working outside of the disability sector who may be considering work within the NDIS. The tool uses a short survey and examples of support work to show what working in the sector might look like.

Understanding what capabilities and skills are required of support workers and whether you are a good fit, is key to deciding whether a role in the industry is suited to you.

What to expect

The questions are based on the qualities and capabilities described in the Framework.

- **Explore:** Explore what working in disability could look like for you.
- **Understand:** Find out more about the skills required for this type of work.
- **Reflect:** The first section looks at your attitudes and values. You will be asked to rate how strongly you agree or disagree with a series of statements.
- **Consider:** You will read examples of support situations that occur when working in the disability sector and select what action you would take from multiple-choice options. You will also be asked how the scenario made you feel.
- **Learn:** The third section asks you to enter information about your lived and work experience that may be relevant to working in the disability sector.
- **Decide:** Access your results and general guidance on next steps to help you with your decision.





Tool in practice:

Abeni is interested in a career in the disability sector, but she is not sure what to expect or what qualifications and skills she needs. She uses the **Self-Assessment Tool for Potential Workers**, and particularly likes the scenarios, which give her a better idea about the type of work she could get to do. The assessment tells her she has the attitudes, values and skills that would be great for support work.

The tool also provides suggestions about what further training or opportunities Abeni could explore to help her find a job in the sector, and how she can apply her current skills to a new role. Now clear on what development she will need and what types of jobs she could apply for, Abeni uses the **Career Options Guide** to find out more about the variety of roles she could do and start a plan for building a career in the disability support sector.

Accessing and using the tool

The Self-Assessment Tool for Potential Workers is best used online, however, a downloadable and accessible Word document version of the tool is available.

You can undertake the assessment as many times as you like, and if you would like to keep your results to refer to later, you can send a link to your completed results via email once you have entered all required information. Providers can use the tool as part of their assessment of potential workers.

Access the tool: [Self-Assessment Tool for Potential Workers | NDIS Workforce Capability \(ndiscommission.gov.au\)](#)

For more information about the Framework or its implementation, visit the website:
<https://workforcecapability.ndiscommission.gov.au/>.

Contact: workforcecapability@ndiscommission.gov.au or 1800 035 554.

